All Practice and CTO Office Hour with CMMI and the PMO

March 25, 2021

Welcome and Introductions

Platform Logistics
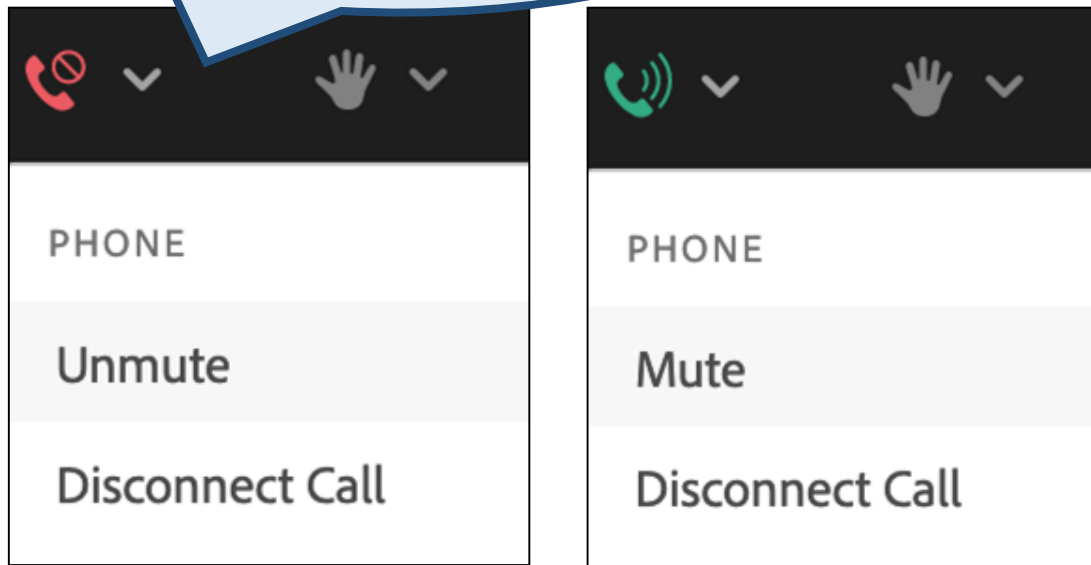
Platform Logistics (cont.)

Unmute your speakers and share!

Chat your response!
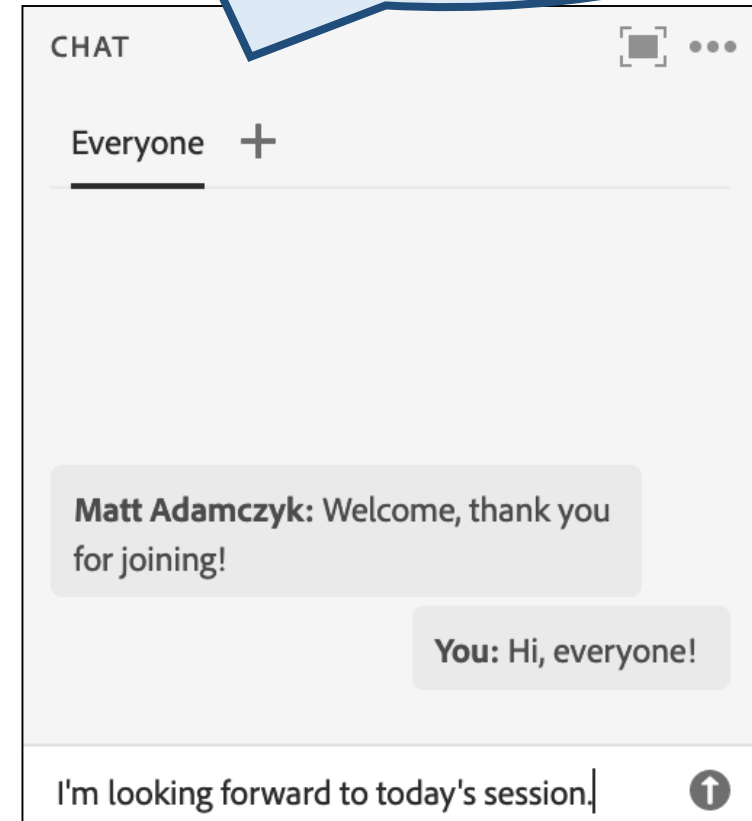
Discussion Topics

- MDPCP Resource Overview

- Practice & CTO Care Transformation Reporting

- Portal User Access Verification

- Financial Reporting

- eCQM Reporting

MDPCP Resources

Access the MDPCP Connect Library

Getting Started in MDPCP Infographic
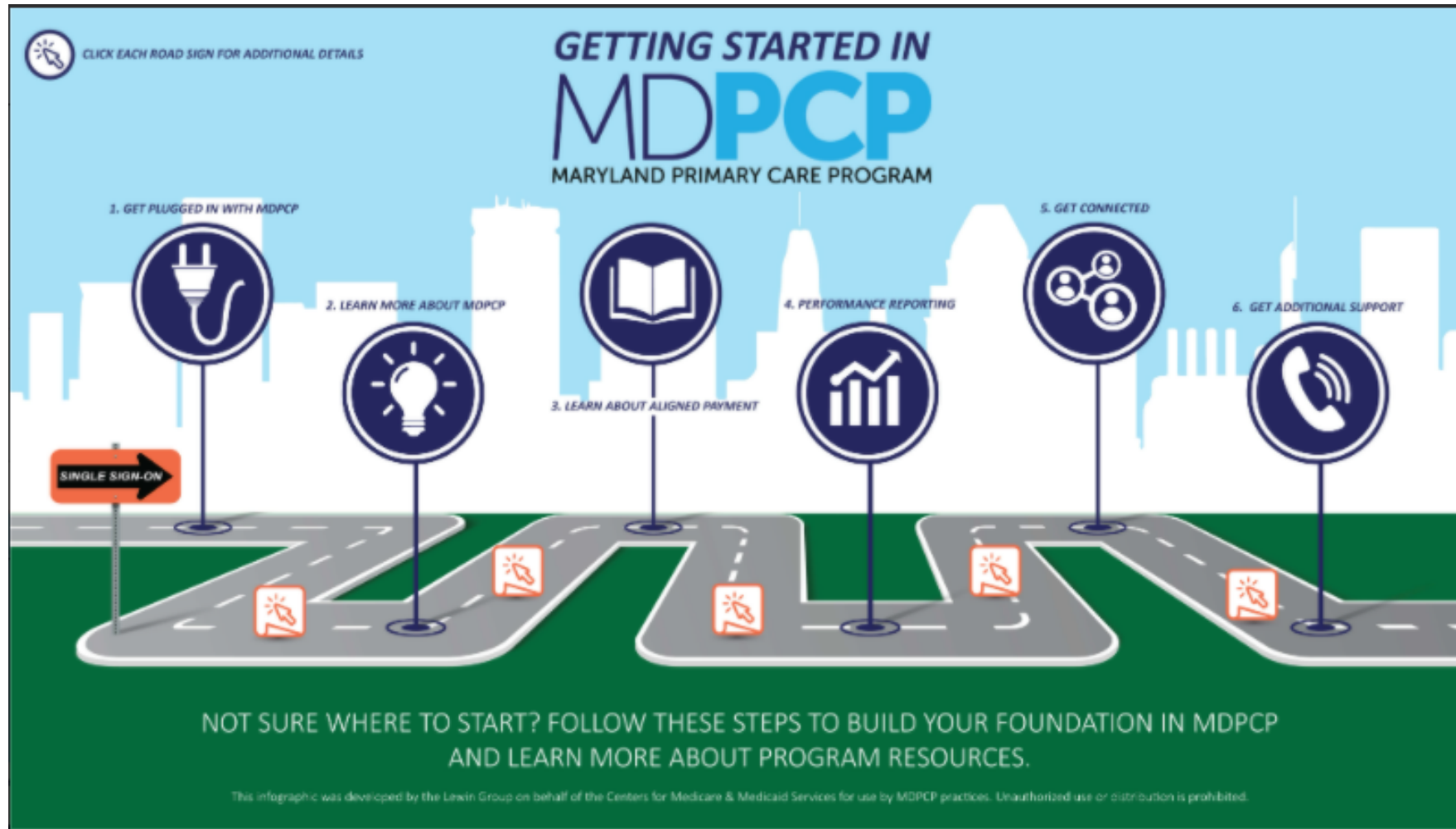
Care Transformation Reporting (CTR)

Care Transformation Reporting Overview

- Care Transformation Reporting tracks performance towards comprehensive primary care MDPCP functions in MDPCP over time
- Reporting is performed in the Portal during two submission periods per year-end of Quarter 1 and Quarter 3 of 2021
- CTR across five primary care functions
  - —Access and Continuity
  - —Care Management
  - —Comprehensiveness and Coordination
  - —Beneficiary and Caregiver Engagement
  - —Planned Care for Health Outcomes.
- Reporting helps understand practice/FQHC progress in the program and inform decisions regarding learning activities, coaching, and future adjustments to program policy
- See the PY2021 Getting Started with MDPCP Guide and the Quarterly Care Transformation Reporting Guidance for more information

PY2021 CTR Reporting Submission Periods

Reporting Type	Submission Type	Quarter 1	Quarter 3
Practice/FQHC Reporting	Regular Submission	03/21/2021-04/09/2021	09/20/2021-10/08/2021
Practice/FQHC Reporting	Late Submission	04/12/2021-4/16/2021	10/11/2021-10/15/2021
Practice/FQHC Reporting	Data Correction	05/17/2021—05/21/2021	12/06/2021-12/10/2021
CTO Attestation	Regular Submission	04/26/2021-05/07/2021	10/25/2021-11/05/2021
CTO Attestation	Late Submission	05/10/2021-05/14/2021	11/08/2021-11/12/2021
CTO Attestation	Data Correction	06/14/2021-06/18/2021	12/13/2021-12/17/2021

MDPCP
MARYLAND PRIMARY CARE PROGRAM

MDPCP Portal User Access Verification (UAV)

Portal User Access Verification (UAV) Overview

- UAV is the process in which Practices and CTOs verify users associated with their organizations in the MDCP Portal

- The UAV process only takes a few minutes and must be completed quarterly to verify the individuals with access to your practice/CTO in the Portal. Only one representative from each practice must complete the User Verification

- If the User Verification module is not completed by the deadline, *ALL* users for that practice/CTO will lose access to the Portal and will be required to submit a new request through the IDM system to reinstate their access

- See MDPCP Practice User Manual on MDPCP Connect for more information

User Access Verification Periods

Year-Quarter	Start Date	End Date
PY2021 – Q1	**03/22/2021**	**04/09/2021**
PY2021 – Q2	06/21/2021	07/09/2021
PY2021 – Q3	09/20/2021	10/08/2021
PY2021 – Q4	12/20/2021	01/07/2021

Note: Q2-Q4 dates are tentative

Portal User Access Verification (UAV) Process

1. Log into the MDPCP Portal https://portal.cms.gov

2. Navigate to the My Practice Info tab > User Verification tab

3. Select 2021-Q1 in the "Yr/Qtr" dropdown on the top right side of the User Verification page

4. For each user listed, indicate if the "user is still active for your practice" (yes/no) and, if "no," indicate whether the user "was associated with your MDPCP Practice Portal account at any point in the past" (yes/no)

5. If you have questions, please Contact MDPCP Support at 844-711-2664 or marylandmodel@cms.hhs.gov

Only 1 CTO/Practice representative needs to complete these steps

MD**PCP**
MARYLAND PRIMARY CARE PROGRAM

User Access Verification (UAV) Snapshot

Questions?

Program Year 2020 Financial Reporting

PY2020 Financial Reporting Overview

- All practices and CTOs are required to report on their financial revenues and expenses in the MDPCP Practice Portal
- MDPCP financial reporting will help practices and CTOs reflect strategically about how best to use MDPCP funds to transform care and meet program requirements
- Two components to Financial Reporting
  - Revenue
  - Expenditures

PY2020 Financial Reporting Overview (cont.)

- CMS uses the information you provide through your financial reporting in several ways:
    - To help us understand how practices and CTOs use MDPCP payments to fund new and innovative work or initiatives
    - To identify areas of work that require the most support, and
    - To inform monitoring and auditing activities
- Reporting in the Portal from 1/4/21-4/14/21

Financial Reporting Resources

- MDPCP FAQs
- 2020 Financial Reporting Guide (Dec, 2020)
- For MDPCP Portal technical guidance refer to the MDPCP Practice and CTO User Manuals located on MDPCP Connect

2020 eCQM Reporting

Reminders: eCQM Reporting and Measures

- 2020 Measurement Period: January 1, 2020 through December 31, 2020
- CMS165v8 and CMS122v8
- eCQM reporting period of January 1, 2021 – March 31, 2021

CMS ID#	Measure Title	Measure Type	Benchmark Population	Domain
CMS165v8	Controlling High Blood Pressure	Outcome	National, All Payer	Effective Clinical Care
CMS122v8	Diabetes: HbA1c Poor Control (>9%)	Outcome	National, All Payer	Effective Clinical Care

2020 eCQM Reporting Options

2020 eCQM Reporting Options

Manual Reporting via "2020 eCQMs" Tool

- Practice-wide
- Individual NPIs

QRDA III Reporting via CAliPR

- Practice-wide
- Individual NPIs
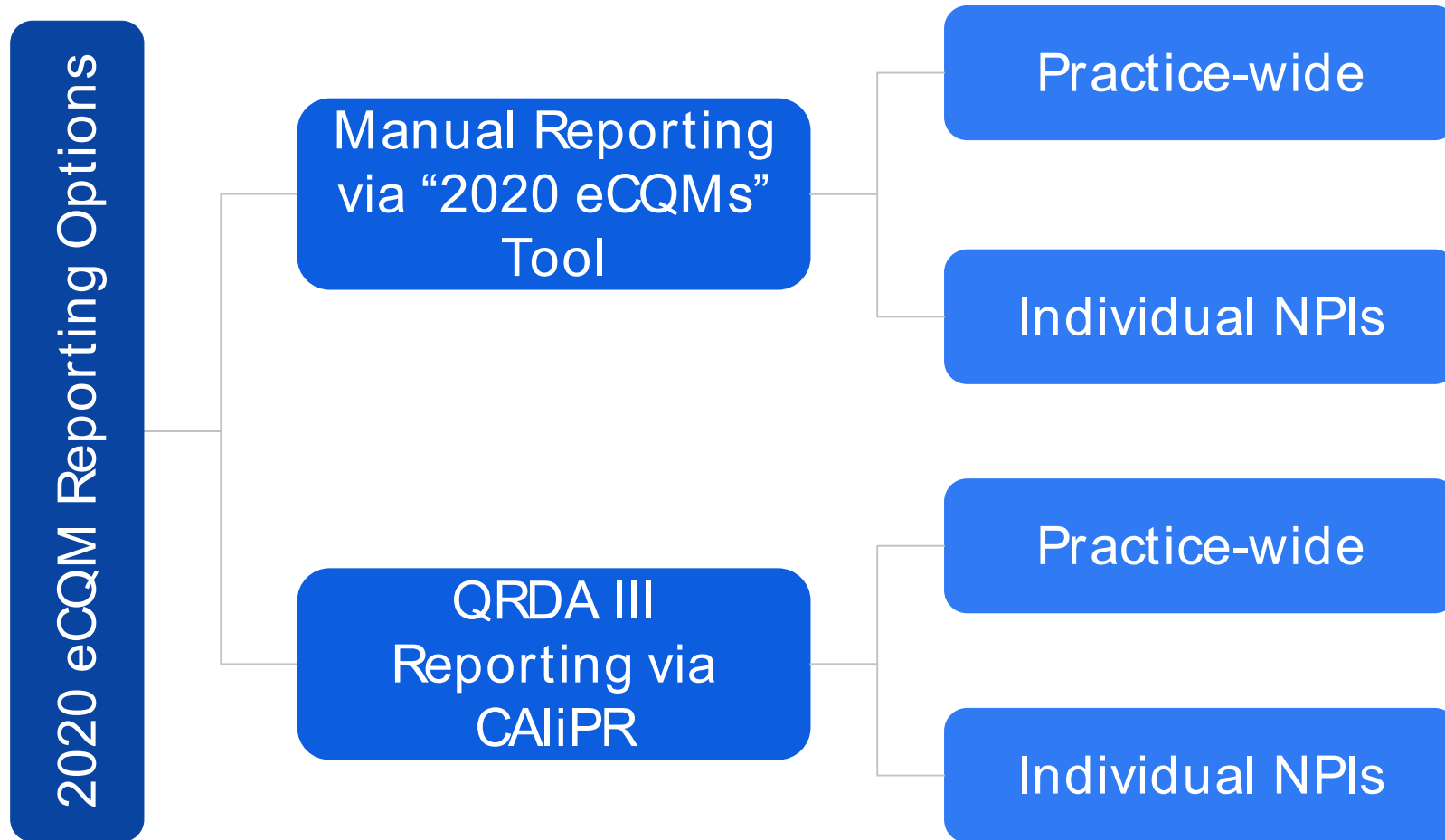
- All reporting done via CRISP Unified Landing Page (ULP)

- Practices have to report using *only one* of the reporting methods

2020 Acceptable Measure Versions & Reporting Methods

- The eCQM version listed in the Participation Agreement is the oldest version acceptable for reporting. We encourage practices to report using the most recent version, to allow automated reporting via QRDA III file

- Practices that opt to report on the older version listed in the Participation Agreement must report manually

CMS ID#	Measure Title	Manual	QRDA III
CMS165	Controlling High Blood Pressure	Version 6 to 8	Version 8
CMS122	Diabetes: HbA1c Poor Control (>9%)	Version 6 to 8	Version 8

Your Action Items

1. Determine who is reporting for your practice
    a. Reach out to support@crisphealth.org if you are not credentialed in the ULP

2. If you plan to report via QRDA III, ensure your EHR has the capacity to generate the appropriate files

3. Pull data from your EHR on the two eCQMs

4. Submit data through CAliPR *or* manual reporting tabs in ULP

5. **Don't wait until March 31 at 10 pm to start reporting!!**

Questions?

Help Desks

Help Desk	Contact Information	Go-To for Questions on
MDPCP Team at CMS and MDPCP Portal	Phone: 1-844-711-2664, Option 7 MarylandModel@cms.hhs.gov	• MDPCP Management • Medicare policy relating to the MDPCP • Accessing MDPCP Portal or Creating a New Account • Payments and Attribution • Quarterly Reporting Requirements
MDPCP Learning Network	MDPCP@Lewin.com	• Learning Event Content and Logistics • Content you see on Connect • Getting Added to the MDPCP Mailing List • Baseline Assessment
CRISP	Phone: 1-877-952-7477 support@crisphealth.org	• Technical Support, including: Clinical Support Tools, eCQM Reporting Tool, and MDPCP Claims Data Reporting Dashboard
MDPCP Connect	Phone: 1-888-734-6433, Option 2 CMMIConnectHelpDesk@cms.hhs.gov	• Technical Support relating to your Connect Account • Accessing Connect or Creating a New Account
Maryland Program Management Office	Phone: 410-764-3971 mdh.pcmodel@maryland.gov	• State Practice Coaches • State Tools, such as SBIRT, MAT, and Social Needs • How Practices Can Utilize CRISP in the MDPCP • Practices Interested in Applying to the MDPCP

Reminder, always include your practice and CTO MDPCP IDs when sending tickets to the CMS help desk, **MarylandModel@cms.hhs.gov**. For practices, your MDPCP ID is T#MD####. For CTOs, your ID is CTO0####. If you are a CTO and referring to a specific practice please include that practice's ID in addition to your CTO ID.

Continue the Discussion on Connect

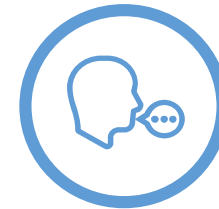**Universal Search Bar**

Posts Organized by Topic

Sorted Library

Notifications

Homepage Updates

Call to Action

MDPCP: Save-the-Dates

More information and registration details are available on the MDPCP Connect Calendar and in the newsletter.

MDPCP Activities	Scheduled Date
Developing Skills for Care Management with Older Adults *with Alzheimer's Association and MHAMD*	Thursday 4/8/21; 5-6 PM ET
State of MDPCP All-Practice Call	Friday, 4/23/21; 12-1 PM ET
Engage with Training (2-2 hour sessions) *with MHAMD*	(Various times in May)
MDPCP All Practice/CTO Office Hour #2	Thursday, 6/3/21; 12-1 PM ET
Advanced Primary Care Staff Academy *Save the date*	Friday, 6/11/21; 9 AM - 3:30 PM ET

Your Feedback is Important!

- Please take 3 minutes to complete our survey

- Let us know what would improve your experience

- Your input influences future events

thank you!